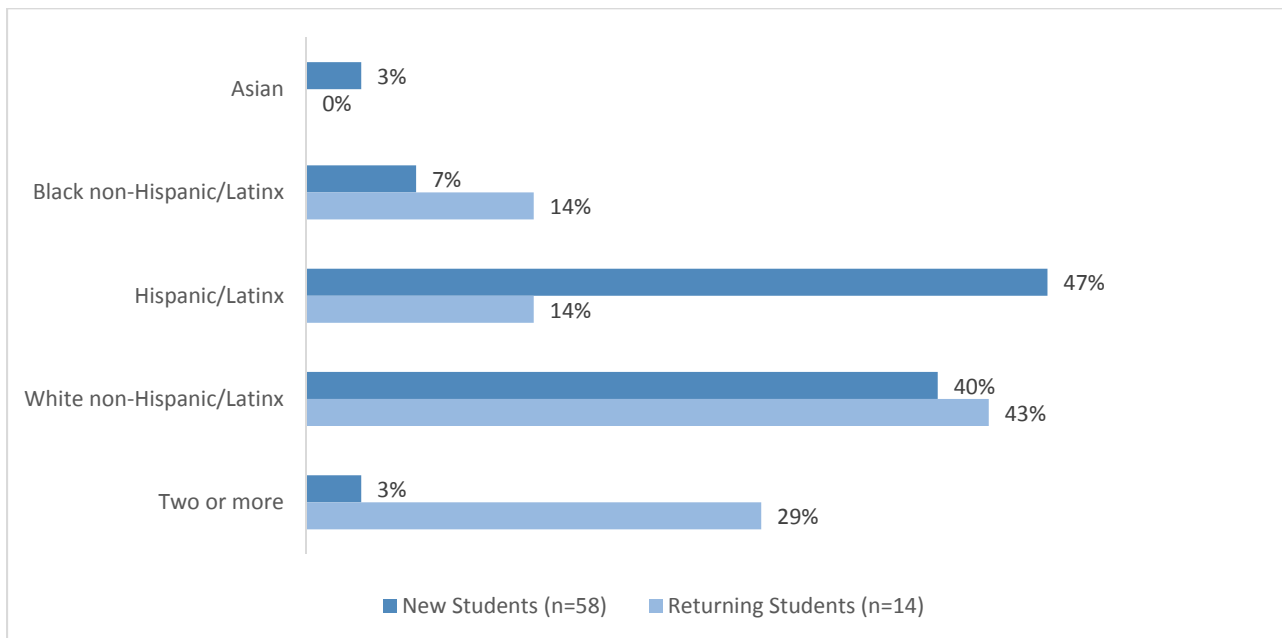


## Cuyamaca Application Process Survey: Preliminary Results

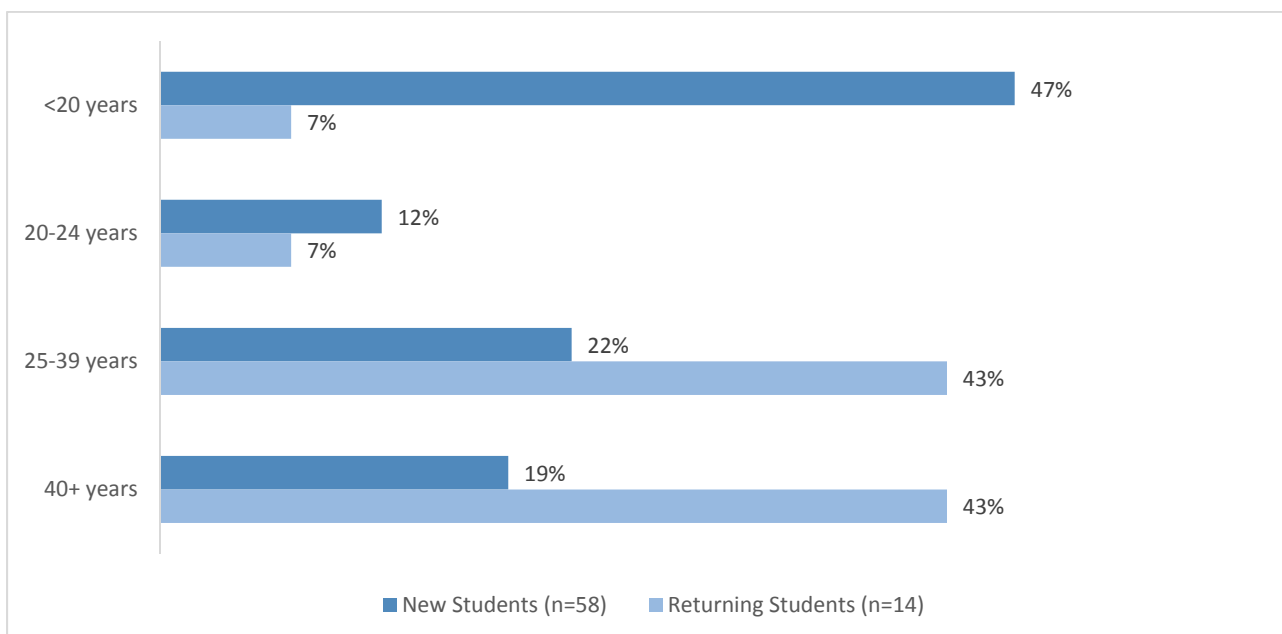
### Introduction

A brief survey was administered to individuals who recently completed Cuyamaca's application process to understand their experiences selecting a major and to gather feedback about the college's follow-up communications with applicants. In total, 520 individuals who completed Cuyamaca's application between 6/12/2018 and 7/3/2018 received an invitation to complete this survey on 7/10/2018. Four reminders were sent to individuals who had not yet responded on 7/17, 7/24, 7/30, and 8/6. In total, 72 individuals completed the survey, resulting in a 14% response rate. Of those 72 responses, 65 (90%) were complete.

### Race/Ethnicity of Respondents

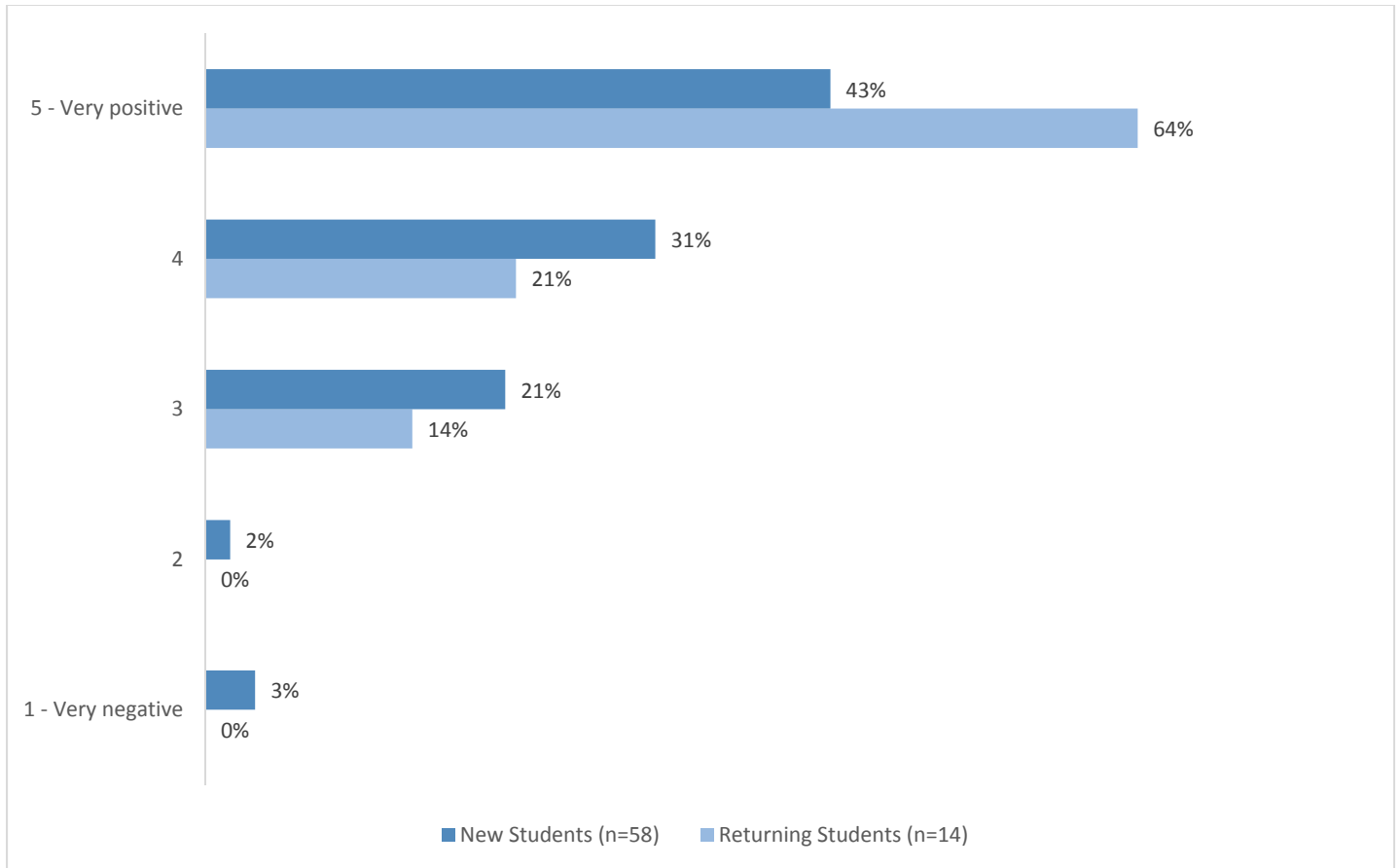


### Age of Respondents



## Application Process Feedback

### How would you rate your experience completing this admissions application?



#### New students' open-ended comments: (n=23)

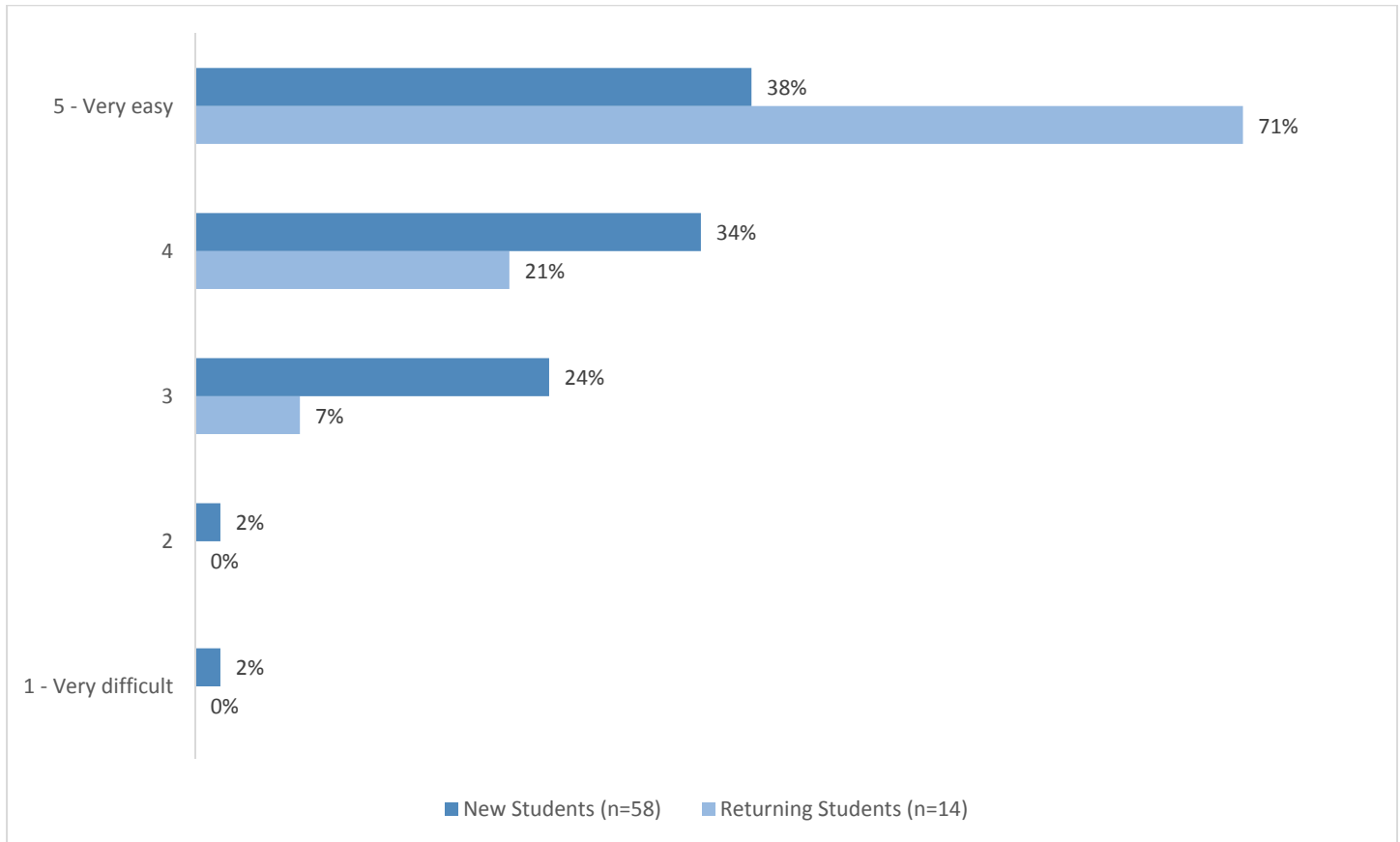
- Counselor gave clear instructions on how to complete the application.
- How can you get in a sport?
- I appreciate how kind patient & understanding the Disability Center Staff has treated me. Helpful listening to me & my goals finding the right course putting me on a path to success
- I don't know how
- I just didn't get a lot of help like I have in the past, I'm not sure it's because it's the summer time and a lot of people are not available but I didn't get what I needed done in a day. It actually took a few days for me to even finish the application.
- I kind of wish that it you could get more info on classes and about online classes
- I'm okay with it.
- It is easy to complete the application.
- It was a bit confusion for the web advisor when registering for classes
- It was easy
- It's a really nice school & any questions I had or ever needed help the staff would help me out. The staff answer all my question.
- n/a
- Nice and professional people
- no

- No comment
- Nothing
- Still trying to make an appointment for an assessment test. Non available
- The admission was a positive application.
- the whole process was confusing.
- There was no step by step list of the enrollment process and possible scenarios in which a student have to do before the scheduled registration. No one to call on the phone for help either after hours.
- Wasn't easy but wasn't hard
- Wish I had been more informed in regards to student workshops and specifics of the application process itself earlier instead of having to figure it all out by myself.
- Yes, the application process was pretty simple but effective with the information that is needed.

**Returning students' open-ended comments: (n=3)**

- Best college
- I know this school because I got my Associate degree here
- User-friendly layout,

## How easy was it to complete this admissions application?



### New students' open-ended comments: (n=20):

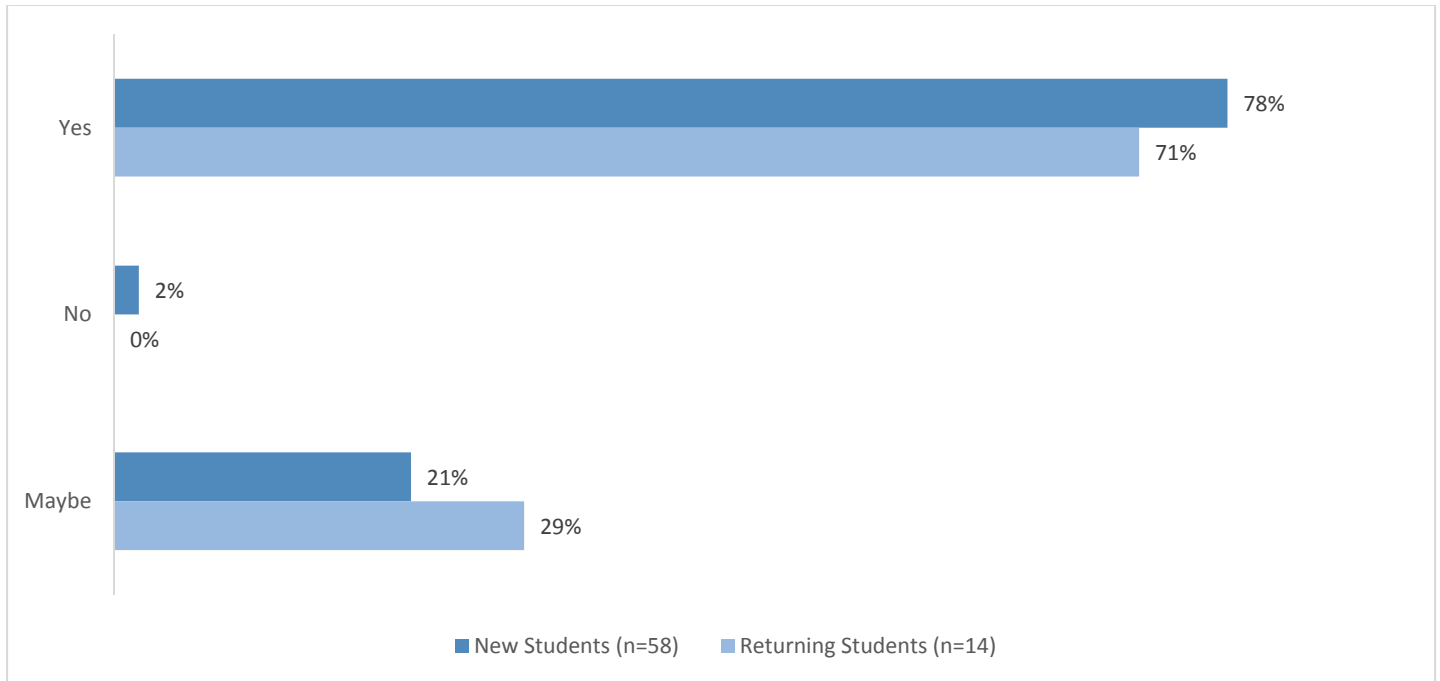
- How does it affect application process not knowing my last grades from subjects or not having transcript in hand
- i don't have anything to say.
- I don't know how
- I just want talking about the financial Aid has a long line take it along time to get your turn
- I wish they let us know what classes we need to take because I'm still very confused
- It was definitely easy but just needed a little bit of Guidance
- It was kind of easy.
- It was really easy.
- n/a
- no
- No comment
- No questions.
- Nothing
- Pretty simple and to the point so not very difficult.
- The staff was very helpful with helping me online
- the whole process was confusing.
- There are very nice people.
- Very simple, easy to use.
- Was ok
- with assistance of your staff I completed

**Returning students' open-ended comments: (n=2)**

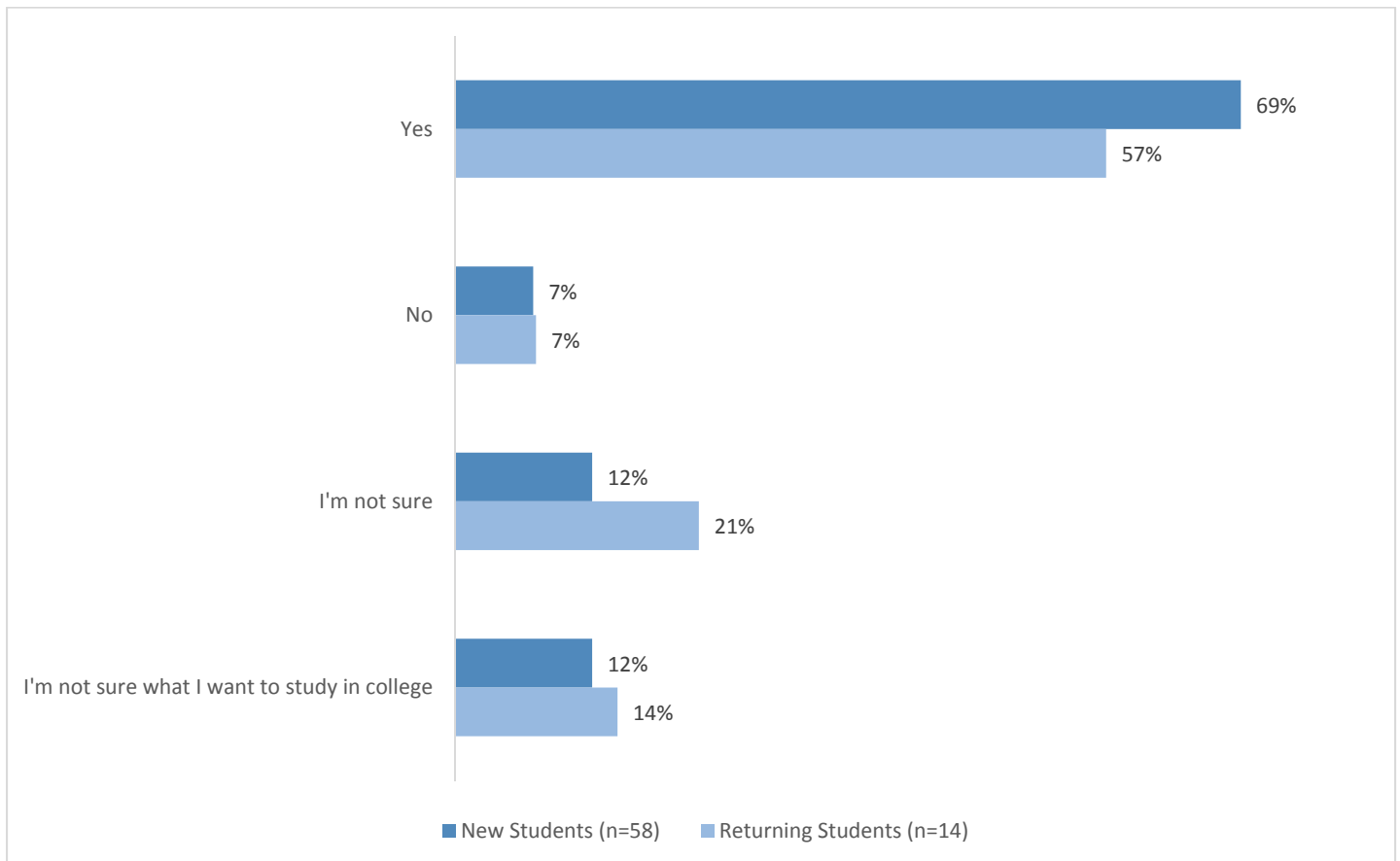
- Couldn't remember my HS GPA.
- It was an easy question

## Major Selection

### Do you know what you want to study in college?



### Was what you want to study listed as a major on the application?



## Major Selection: Decided Students

### Decided students: What resources or information did you use to determine your major?

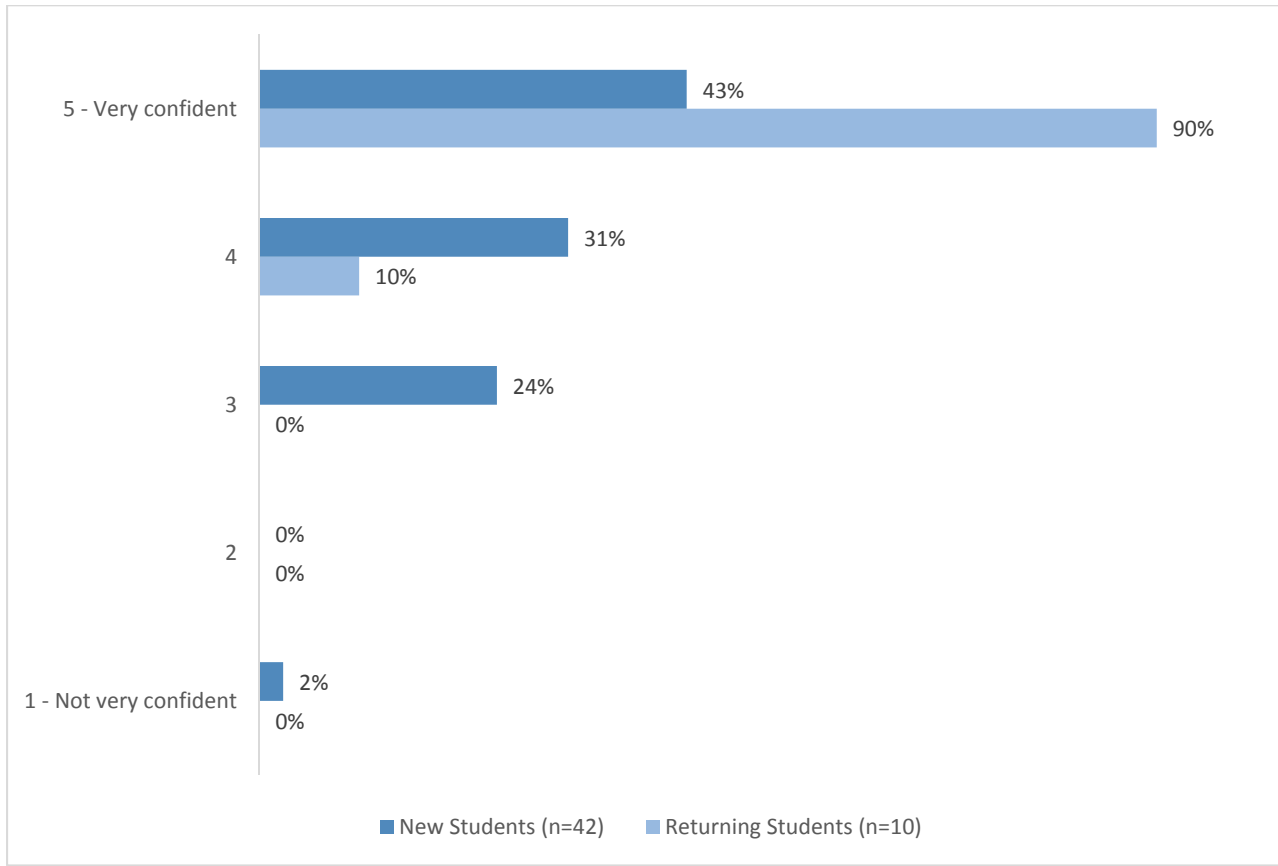
#### New students: (n=22)

- Books
- Calwork Team
- Career change
- classes in high school and my hobbies and family.
- Family, Professor [name], orientations.
- I already knew about it
- I looked online
- I researched about it.
- I use some websites
- job
- Looked up what major id need to work in my desired field
- n/a
- Nursing
- Online Cuyamaca
- Online research
- Outside sources
- Past employment experience.
- Personal interest in the law and sociology sector
- previous major
- Social media and myself
- Teachers
- Website

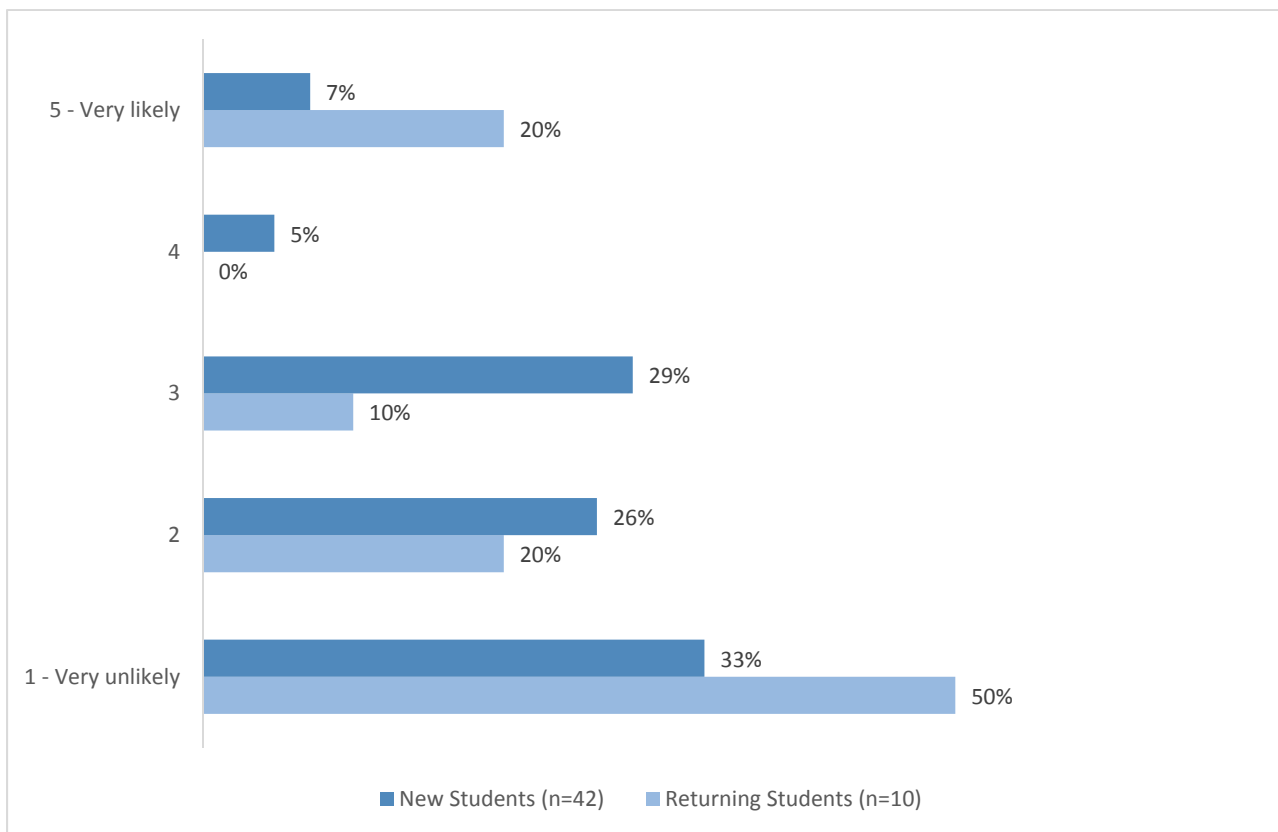
#### Returning students: (n=4)

- already had this major
- i had already taken a majority of the classes due to another degree i finished. thought i would take these last classes for another degree
- I'm not sure
- Websites , friends , relatives

## Decided students: How confident are you in your decision of your major?



## Decided students: What is the likelihood that you might change your major in the future?





## Major Selection: Undecided Students

### Undecided students: Because the application requires that you select a major, how did you make that decision?

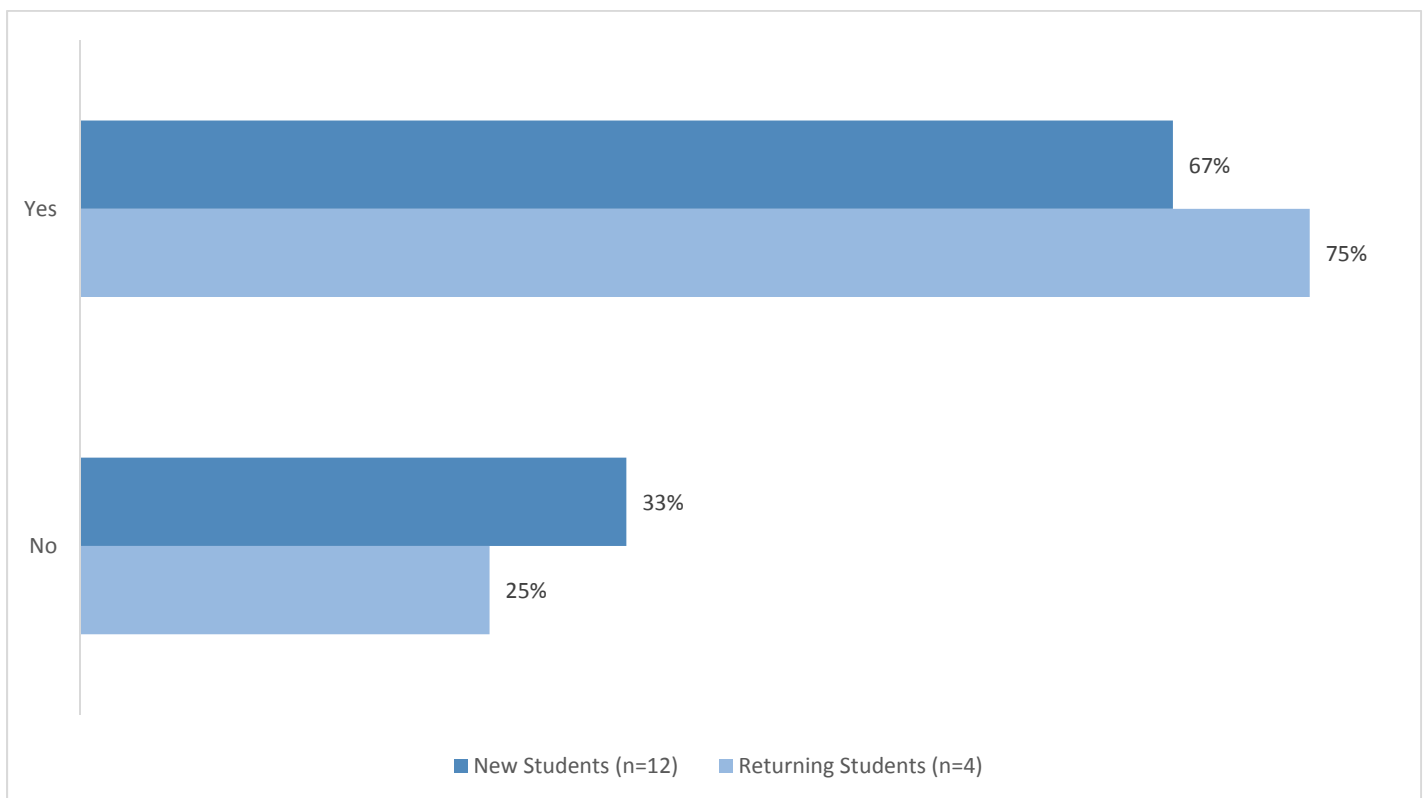
#### New students: (n=2)

- I chose something temporary
- I looked up what I wanted to major in and chose it

#### Returning students: (n=2)

- I haven't decided yet.
- Something that I thought would lead to a well paying career

### Undecided students: Would you have preferred there to be an “Undecided” option when choosing your major?



### Undecided students: What could Cuyamaca College do to help you determine your major?

#### New students: (n=3)

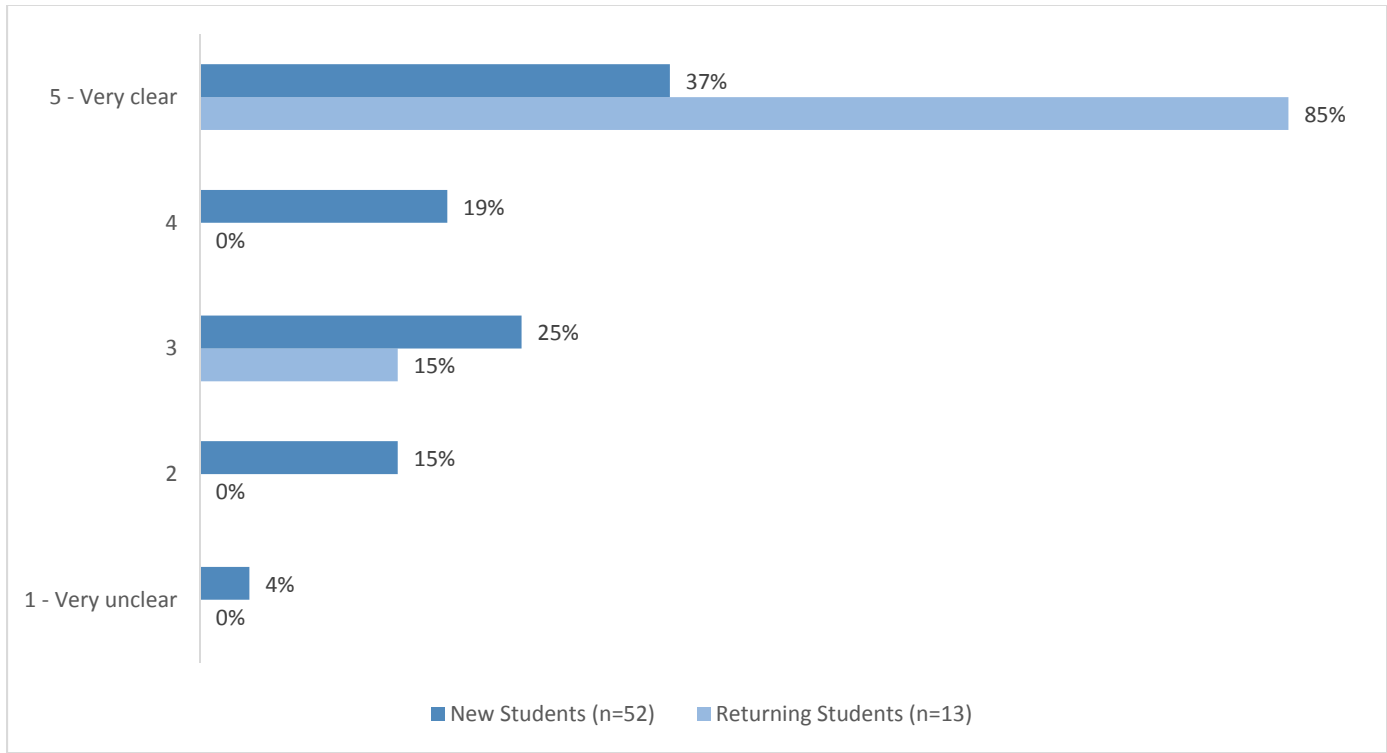
- Explain all the majors
- If a group of experts decide if I'm right for the job or not
- They are held me up at mine when I fill out my application

#### Returning students: (n=2)

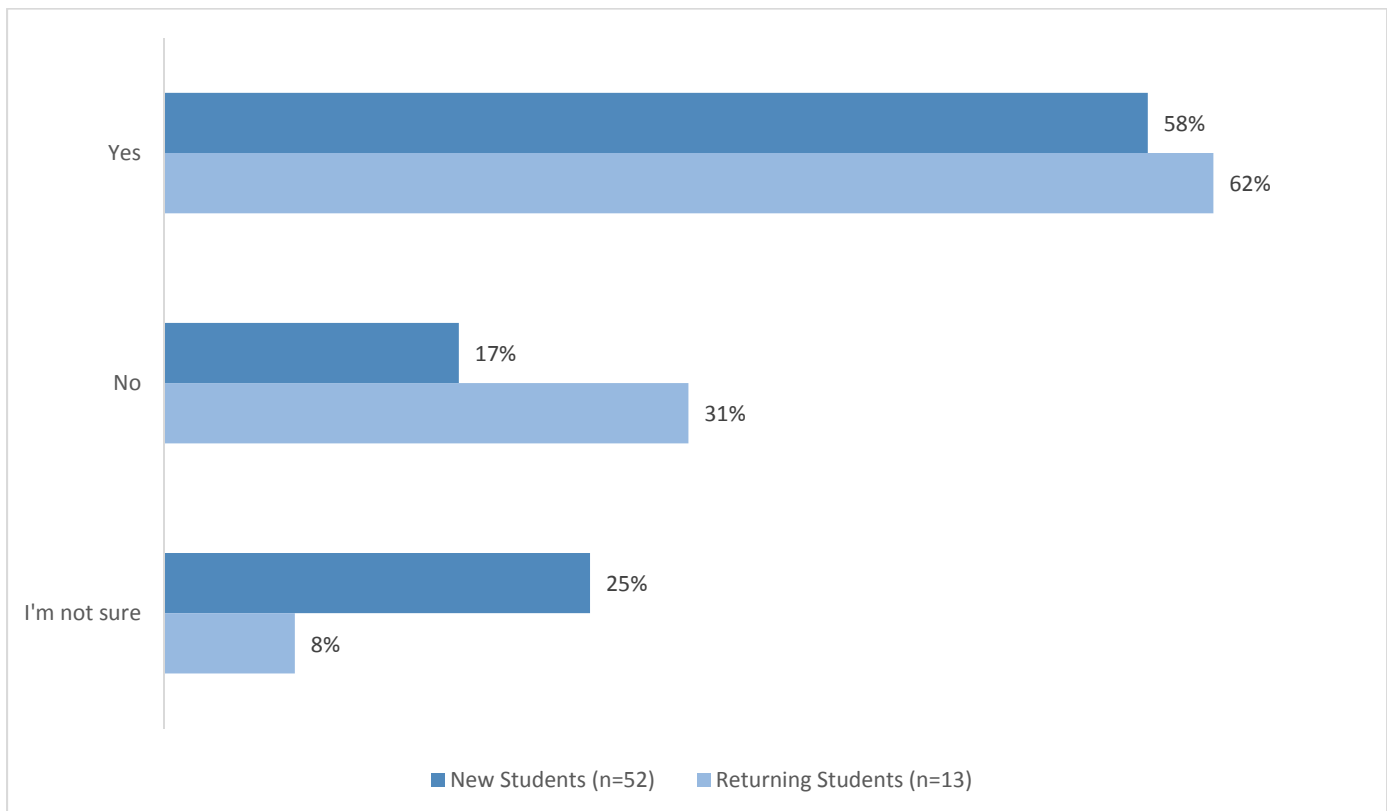
- Have more counselors i need better direction.
- Maybe a flowchart?

## Follow-up Communications

### When you completed the application, how clear were the instructions about what you needed to do next?



### When you completed the application, did you receive an email about what you needed to do next?



## What additional information, if any, do you think would have been helpful to include in that email?

### New students: (n=17)

- College
- everything that will help me be prepare for collage i would love to know.
- How to take the assessment test and how soon you have to take them before the semester starts. Also how to send my transcript over.
- If I'm trying to go to cuyamaca and no assessment test are available does taking the assessment test at grossmont count?
- Information about my picture identification.
- It was clear and reasonable
- It was very clear.
- More information regarding web advisor and class registration
- n/a
- N/A
- Nothing
- To include the next steps of necessary. Possibly including links to schedule the accessment and or some of the facilities email addresses that being in the counseling department.
- What are the next steps to do depending on my case like how I needed to update my status from high school to college
- What classes we need to take
- yes
- Yes
- Yes.

### Returning students: (n=3)

- a small paragraph of info for returning students.
- nothing
- What class should I take

**When you completed the application, did you receive a phone call about what you needed to do next?**

